

Dear Colleagues:

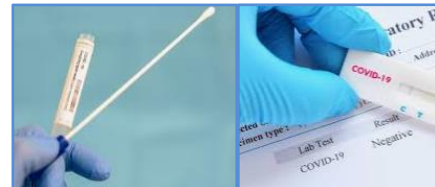
We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, **one thing has remained the same: our commitment to providing exceptional care to you and your patients in a safe environment.**

We had limited our practice to emergency procedures to protect our patients by not having unnecessary exposure since the middle of March. However I am happy to report that we have resumed our elective procedures since last week.

We have always been committed to strict infection control. In the last few weeks our team has been training hard to incorporate new protocols and procedures to meet the new challenges of the novel covid-19.

We have implemented precautionary measures in response to the novel covid-19. I would like to share with you the stringent measures we have adopted.

- ❖ Every member of our practice has taken the **Covid-19 test** and will continue taking antibody tests while the virus is present in our community
- ❖ **Verbal and written screening** questions during scheduling. We would meet our patients in the lobby with a mask if they did not have one
- ❖ Verbal screening and **temperature check** prior to entering the office followed by hand sanitization
- ❖ The office has been modified to mitigate the risk by **eliminating sharable items** such as magazines, while rearranging reception area's chairs six feet from each other
- ❖ We **modified our schedule** so patients would be escorted to treatment rooms upon entering the office and limit the number of patients to two at any given time, place at opposite ends
- ❖ HEPA 13 **air purifier** with UV radiation in the front desk area and throughout the office
- ❖ **Sneeze guards** to protect front desk staff
- ❖ **Scheduling** and check out will be performed in treatment rooms with mobile credit card stations



❖ **Air purification**

- Mechanical air purification with IQAir purifiers which removes 99.5% of all particles down to 0,003 microns <https://www.iqair.com/us/commercial/applications/dental>
- Chemical air purification of the office with Hypochlorous Acid Foggers 2-3 times a day and each treatment room after any aerosol producing treatment  
<https://www.geneontechnologies.com/onsite-generator-hypochlorous/>



❖ **PPE:**

- All our clinical staff use KN95 mask or higher as well as disposable gowns, head covers and face shields
- We start each treatment with 1.5% hydrogen peroxide rinse
- Every aerosol producing procedure such as polishing or sonic instrumentation will be performed in a four handed setting with high speed suctioning



We are looking forward to being part of your periodontal and implant team. Our office will be at your service on **Monday through Friday from 8:00 am to 4pm**

**Dr. Madjid Matin and staff**

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